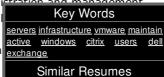# EDUARD ZHEKU, B.Sc., MCSE

ezheku@gmail.com
416-567-7921

PROFILE

- Over 15 years experience with Windows network administration and management
- Over 5 years experience with VMware infrastructure tech
- MCSE, MCDBA, MCSA, MCP+I, MCP, CNA certifications
- Demonstrates excellent analytical, math, problem solving
- Detail oriented, highly motivated and flexible worker
- Works well in a team environment or individually

TECHNICAL SKILLS

- Platforms: Windows 2000/XP/2003/Vista/2008/2008R2/7/8/2012, VMware ESX/vSphere 3/4/5.X, Linux, RedHat
- Databases: Microsoft SQL Server 6.5/7/2000/2005/2008/R2/2012, Oracle 10/11, Microsoft Access
- Software: Active Directory, Group Policy, Scripting, MS Exchange Server 5.5/2000/2003/2007/2010, IIS, ISA 2004/2006, WSUS, MS Office 2000/XP/2003/2007/2010/2013, SharePoint, Cluster, Terminal Server, Altiris, Citrix XenApp, Dell OpenManage, Dell Equallogic, McAfee ePO/VirusScan, Symantec Antivirus/Firewall/Ghost, Splunk, VERITAS Backup Exec, Arc serve, Tivoli Storage
- Servers: HP/Compaq Proliant, Dell PowerEdge, IBM Netfinity, Sun, Cisco
- Protocols: TCP/IP, IPX/SPX, LDAP, NetBEUI, DHCP, WINS, DNS, IIS, POP3, SMTP, IMAP, HTTP, FTP
- Network: Cisco switches, Cisco routers, VLAN, VPN, 3COM switches, Netscreen hardware, Linksys routers, Linksys switches/hubs, Frame relay, ISDN, T1/T3, Fiber

PROFESSIONAL EXPERIENCE

08/12-01/13   **C12 Capital Management**   Toronto, ON

Senior Network Engineer (Contract)

- Plan and migrate of back end equipment from New York to Data Centers in GTA, and point of support after migration
- Coordinate and move remote location users to Symantec Cloud Infrastructure, supporting and troubleshooting after the move
- Transfer and consolidate objects from two Active Directory domains into one newly designed and built single Forest AD domain
- Day to day support for users, 2008 Active Directory, vSphere 5, Dell Equallogic storage, Exchange 2007/2010, Cisco switches, back end servers and hardware

11/11-08/12   **LS Travel Retail**   Toronto, ON

Operations Server Analyst

- Tier 2 and 3 support, build, maintain and troubleshoot Windows Servers 2003/2008/2008R2 in Active Directory infrastructure in development, UAT and production environments
- Design, build, configure and maintain VMware Infrastructure utilizing ESX 4.1 servers in a Cluster with High Availability environment with multiple storage and network devices
- Supporting servers and users in Exchange 2010 infrastructure

06/11-11/11   **Bank of Montreal**   Toronto, ON

EI Systems Engineer (Contract)

- Support and troubleshoot Windows Servers 2003/2008 Active Directory infrastructure in DEV, QA and PROD environments
- Maintaining Exchange 2007/2010 environment including installation and troubleshooting
- Support Infrastructure applications such as IIS, DNS, DHCP, SharePoint
- Configure and service VMware vSphere 4.1 and VDI farms in different enterprise locations
- Manage and maintain Oracle 10/11 and SQL Servers 2000/2005/2008 databases, DTS, Stored Procedures

12/10-05/11   **Liranco Ltd.**   Toronto, ON

Sr. Systems Analyst (Contract)

- Designed, built and supported VMware 4.1 infrastructure, including physical to virtual migration projects
- Maintained existing Active Directory and application servers
- Supported end-users

01/07-11/10	**LoyaltyOne (Air Miles)**	Toronto, ON

Sr. Systems Administrator

- Highest level of escalation for all Active Directory, Windows Server, Citrix and VMware infrastructure
- Design and implement security by adding, modifying and removing ESX users and groups, also define and apply roles and permissions for securing virtual guest OS
- Maintain all VMware infrastructure components including licensing, Linux OS based ESX clusters and hosts, disaster recovery, data stores, networking, backup solutions, guest machines and templates/images for builds
- Planned and migrated Citrix servers into VMware virtual infrastructure
- Built and configured Citrix servers, new and into existing farms, from scratch and from templates
- Managed and supported Citrix XenApp 4.5/5.0 farms in production and development environments with over 40 servers, managed users, published applications
- Maintain core infrastructure services such as DHCP, WINS and DNS utilizing the Adonis appliance and Windows Server 2003/2008
- Architect the implementation and configuration of VMware infrastructure for production applications
- Implement and maintain Symantec Antivirus solution for all workstations and servers
- Perform P2V migrations of production systems including Microsoft SQL 2005, SharePoint servers and other custom application servers

12/05-05/06	**Livingston International**	Toronto, ON

PC Support Specialist (Contract)

- Troubleshot and resolved end-users' computer and OS issues in a 2000/2003 AD environment with 500 users internationally
- Supported users' 9x/NT/2000/XP workstations locally and via LANDesk remote control
- Used the HEAT ticketing system to document, maintain and close tickets

EDUCATION

1992-1995	**Haifa University**	Haifa, Israel

B.Sc. Computer Science and Mathematics

REFERENCES

Available upon request